



Claxton Hepburn Medical Center
Financial Assistance Program
Plain Language Summary

Claxton Hepburn Medical Center provides emergency and/or other medically necessary care, without discrimination, to all patients regardless of ability to pay.

Who is eligible for Financial Assistance?

- Uninsured and Under-Insured patients whose family income is less than or equal to 300% of the Federal Poverty Guidelines.

How much Financial Assistance will an eligible patient receive?

- The discount is dependent on the patients' household income in relation to the Federal Poverty Level
 - The discounts range from 15% discount down to Nominal fees as determined by NYS DOH.
 - Nominal Fee guidelines provided by NYS Department of Health
 - Inpatient Services - \$150/Discharge
 - Ambulatory Surgery - \$150/Procedure
 - MRI Testing - \$150/Procedure
 - Adult ER/Clinic Services - \$15/Visit
 - Prenatal and Pediatric ER/Clinic Services - No Charge

What is the application process?

- The patient or guardian fills out a one page application providing the following information
 - List of all household members.
 - Income verification
 - Most recent pay stubs
 - Unemployment stub
 - Social Security, disability, or retirement award letter(s)
- Return application with documentation with 30 days of receiving it to:
Patient Financial Services
214 King Street
Ogdensburg, NY 13669

Where is the Application available?

- By contacting the Claxton Hepburn Patient Financial Services Office
 - In Person, Mail, Email, Fax, or phone at 315-713-5118 or 315-713-5117
- Website <http://www.claxtonhepburn.org/patients-visitors/financial-information/>

Claxton Hepburn Patient Financial Services is available to assist you with any questions or concerns you may have during this process. Please contact us at 315-713-5118 or 315-713-5117.